



# NETWORK MANAGEMENT AS A SERVICE

Unified Scalable Monitoring for  
the Managed Services Provider

## WHY KASEYA NETWORK MANAGEMENT AS A SERVICE?

Kaseya Network Management as a Service (NMaaS) will help you generate more revenue and add more clients by teaching you how to provide new or improved network monitoring and management services. Based on current client benchmarks, Kaseya's tools and training, combined with our top-tier monitoring solution, can double your monthly recurring revenue with up to 300 percent profit margin. With NMaaS, you can add new, larger clients from prized demographics and find easy up-sell and cross-sell opportunities.

### NMAAS TRAINING HELPS YOU INCREASE REVENUE THROUGH THREE COMMON CUSTOMER SCENARIOS

- ☑ Customers experience service interruption that has tremendous impact on their business
  - ☑ Learn how to identify issues proactively
  - ☑ Use our built-in netflow monitoring for root - cause analysis
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- ☑ Productivity is interrupted waiting for the problem to fix itself
  - ☑ Eliminate the wait with real-time monitoring and intelligence
  - ☑ Collect more data with deep integration into networks and virtual environments
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- ☑ Customers are calling you to say there is a problem
  - ☑ Immediately pinpoint what is impacted and troubleshoot the issue
  - ☑ Communicate the complete business impact by leveraging business containers

**Monitoring Built for the MSP**

Role-based access for your team and your customers

**Business - Focused Monitoring**

Monitoring to mirror your clients' business activities

**Rapid Deployment**

Get your business growing the same day, not weeks later

## YOUR CUSTOMERS ARE AT RISK

**80%**  **OF SMALL AND MIDSIZE BUSINESSES LOSE AT LEAST \$20,000**

**EVERY YEAR DUE TO NETWORK DOWNTIME**

### WHY SELL MONITORING SERVICES?

- ☑ Network monitoring and management significantly reduces the time it takes to track down issues
- ☑ Customers are moving toward hybrid environments and need more intelligent monitoring
- ☑ Businesses depend on network connectivity for all aspects of communication and operations
- ☑ By monitoring the business, not just the boxes, and you can immediately communicate the business impact
- ☑ Clients have higher expectations about quality network connectivity

# NETWORK MANAGEMENT AS A SERVICE



We want to help you grow.  
Call us at +1 415.694.5700

Our highest growth MSPs offer a range of monitoring services. With tiered monitoring services you will be positioned to address larger SMB customers. NMaaS will also extend your current cross-sell opportunities and help reduce customer churn. NMaaS provides you with the materials to communicate business risks to your customers and explains how to provide them with next-level solutions – all while driving additional revenue to your MSP business.

## NMAAS PACKAGE BENEFITS

Kaseya's "Network Management as a Service" package brings a scalable, flexible, and easy-to-deploy monitoring solution that's focused on quickly growing your business.

### ✓ YOU WILL LEARN HOW TO:

- ✓ Create predictable bundles with up-sell and cross-sell models
- ✓ Educate your clients on the risks of not monitoring and managing their networks
- ✓ Market your services using business pain points, not technical jargon
- ✓ Build recurring revenue that complements your current business practices
- ✓ Successfully position your new NMaaS services in a competitive market
- ✓ Win new customers, go up-market, and reduce customer churn

### ✓ THE NMAAS PACKAGE INCLUDES:

- ✓ Brandable marketing and sales content to help you grow your business quickly
- ✓ Choice of on-premise or cloud deployment of the Traverse software
- ✓ Sales training and playbooks to drive revenue through additional services
- ✓ Professional Services engagement to get you up and running quickly
- ✓ Software licenses with enough client devices to kick-start your new service
- ✓ Online technical product training from Kaseya University

**Please contact us to discuss specific pricing for your organization.**



POWERED BY TRAVERSE

Network Management as a Service utilizes Traverse as the foundation for its underlying technology. Traverse is a scalable network monitoring and management solution available both on-premise and as a SaaS platform for use by organizations of any size. Traverse supports millions of monitoring transactions with deep, wide, scalable, and MSP focused capabilities. Traverse is the flagship monitoring solution included in the Kaseya IT Complete offering.

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